



## Fee Guide

### St John General Practice Joondalup

Standard Weekday Consultation Fees				
Appointment type	Consultation time	Consultation fee*	Medicare rebate to patient	Out of pocket cost to patient
<i><b>In the practice</b></i>				
Standard	Up to 20 minutes	\$86.40	\$41.40	<b>\$45.00</b>
Long	20 to 40 minutes	\$130.10 - \$140.10	\$80.10	<b>\$50.00 - \$60.00</b>
Prolonged	> 40 minutes	\$218.00	\$118.00	<b>\$100.00</b>
<i><b>Telehealth</b></i>				
Short	Under 6 minutes	\$63.95	\$18.95	<b>\$45.00</b>
Standard	6 to 20 minutes	\$86.40	\$41.40	<b>\$45.00</b>

\* The full consultation fee is required to be paid at the time of the consult. The rebate amount will be deposited back into the patient's account from Medicare.

### Children, pensioners and Health Care Card holders

Currently during weekdays from 9am to 3pm, most of our doctors will bulk bill children under 12, pensioners 65 and over and Health Care Card holders with a valid Medicare Card. Please confirm with reception when booking your appointment.

### Weekends and public holidays

Weekends and public holidays will incur a consultation surcharge.

### Payment

Various appointment types will require confirmation by requesting your credit card details via an SMS link (HotDoc). Please note that if you are bulk billed, your credit card will not be charged.



### **Out of pocket costs for other services**

Extra costs may be incurred for consumables and other services such as skin checks, procedures, iron infusions, worker's compensation, private and commercial driver's license. Please discuss this with our friendly receptionists prior to booking.

### **Scripts**

If you require a script, you are required to make an appointment to see your regular GP. You may be able to do this via a telehealth appointment.

### **Cancellation policy**

If you are unable to attend for a scheduled appointment, please contact us to cancel or change your appointment time. A fee will be charged for failure to attend or for cancellation with less than one hour's notice.

Please see the [Patient Information Guide](#) for more information.

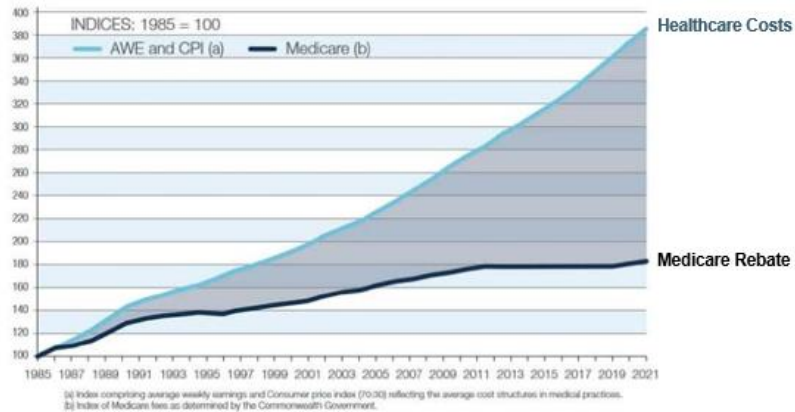
## **Why don't we bulk bill?**

Bulk billing is when a doctor accepts the Medicare rebate paid by the government as full payment for the service they have delivered.

When the government first introduced Medicare in 1985 the rebate was 85% of the Australian Medical Association (AMA) recommended fee. However successive governments have failed to increase the Medicare rebate in line with inflation, and now the rebate amount is less than half of what the AMA recommended appointment fee is (which has increased yearly in line with inflation). So, when patients are bulk billed, the medical centre receives only \$41.20, instead of our standard fee of \$80.00 - \$90.00 (in line with the recommended AMA schedule).



The graph below reflects the rising 'cost of healthcare' compared to 'Medicare rebate' since 1985.



The fees generated from patient appointments have to cover all the expenses of running a medical centre, including wages of reception, administration and cleaning staff, building lease, electricity, phones, computer and software fees, insurance etc, all of which have been increasing with inflation. As the gap between rebate increases and cost increase widens, it has become more difficult to maintain a viable business by bulk billing all patients.

### How do other clinics manage to bulk bill all patients?

Some practices may offer shorter appointments, spend less time with patients and increase the number of appointments per hour. The Medicare rebate is the same whether a patient spends six minutes or 15 minutes with the doctor.

Our aim at St John General Practice is to provide high-quality, individualised patient-centred care that puts our patients first, making them feel supported and respected.

If you have any questions about our fees, please do not hesitate to contact any of our friendly reception staff. We thank you for your continued support.