

# GENERAL PRACTICE FEE GUIDE

## Kambalda

Information correct as of 13 February 2026. Fees are subject to change without notice.

From 1 November 2025, our practice transitioned to fully bulk billing eligible Medicare services.

<b>BULK BILLED SERVICES</b> Medicare card required   No out of pocket cost
<ul style="list-style-type: none"> <li>• Standard GP consultations (in-person and eligible telehealth)</li> <li>• Chronic disease management plans and reviews</li> <li>• Health assessments e.g. 45 – 49 years, 75+ years, heart health check</li> <li>• Mental health care plans and review</li> <li>• Immunisations (Government funded vaccines)</li> <li>• Wound care and routine follow ups</li> <li>• Telehealth – Bulk billing applies ONLY if you have attended the practice for in-person consultation within the past 12 months</li> </ul>
<b>PRIVATE FEE SERVICES</b> No Medicare rebate
<ul style="list-style-type: none"> <li>• Quick scripts (online repeat prescriptions)</li> <li>• Medicals e.g. pre-employment medicals, private and commercial driver's licenses, fitness for work assessments</li> <li>• Immunisations (private vaccines)</li> <li>• Procedures, dressings and consumables not covered by Medicare</li> <li>• Medical record requests or copies</li> <li>• Telehealth – Patients who have NOT attended the practice for an in-person consultation in the past 12 months or DO NOT hold a valid Medicare card</li> </ul> <p style="color: red; text-align: center;">Every visit is a consult, and payment is required on the same day and can be made via cash, EFTPOS or credit card (excluding Amex and Diners Club).</p>

### PAYMENT FOR PRIVATE FEE SERVICES

In some instances, payment is required before your consultation, and you will receive an SMS from Hot Doc to securely enter your credit card details and authorise payment before your booking is confirmed.

All workers compensation and motor vehicle claims will need to be paid privately on the same day unless an acceptance letter with a claim number from the insurance company is provided. If a claim is not accepted, St John General Practice will not provide a refund or reimbursement.

If you have any difficulty paying our fees, please discuss with our reception staff before your consultation.

### SCRIPTS

As per our practice policy, repeat prescriptions can only be issued following a consultation with your GP; you may be able to do this via a telehealth appointment. Some doctors may also provide electronic repeat prescriptions via the Hot Doc booking platform however this is for regular patients only.

### CANCELLATION POLICY

Please provide at least one hours' notice to cancel an appointment. This will allow us to fill your cancelled timeslot and provide care to another patient.

A non-attendance fee will be charged for missed appointments or appointments that are cancelled with insufficient notice. Any fee incurred isn't claimable on Medicare and must be paid prior to further appointments with St John General Practice.